

Each individual user group will be responsible to abide by the following procedures and guideline for each scheduled use of municipal ice surface. User groups are to follow their own governing bodies' operational plan.

1. The province of New Brunswick screening questionnaire process will be posed to every participant, coach, spectator regarding Covid-19 prior to entering the facility. If anyone answers yes to any of the questions in the questionnaire access will not be granted to enter the facility and should immediately follow the directions indicated on the questionnaire
2. User groups will collect contact information for all players, coaches, spectators and volunteers who are associated with each group booking to assist in any contact tracing. Each entrant of the facility shall register with name, ice surface, contact number and email to facilitate contact tracing should it be required by the health authorities.
3. Community face covering is required in all areas of the arena with the exception of the participant on the ice surface. Social distancing of 2 meters must be maintained at all times while walking in the arena. While seated 1 meter social distancing is allowed in the stands.
4. Participants will be directed to all entrances and exits of the facility. Signage will direct participants to and from their designated ice surface to control flow of patrons.
5. User Groups will be permitted in the building 30 minutes prior to their ice time and must go straight to their dressing room and remain in the dressing room until the other user group is off the ice surface and in their dressing room before they come out for their ice time.
6. User Groups must exit the building 15 minutes after their session.
7. Participants must come to the facility dressed in most of their equipment and ready for their activity.
8. Dressing room showers will be closed for the season.
9. User groups are not permitted to store personal equipment on the premises.
10. User groups should sanitize equipment prior to and after their rental.
11. Participants must use their own water bottles – absolutely no sharing! Please fill at home.
12. Drinking fountains will not be available for use.
13. Food and drinks are prohibited in all areas of the arena.
14. Spectators/guardians will be limited to two per participant. Upon entering the facility, spectators/guardians must go directly to the arena stands and remain seated on the marked seating spots. It is assumed that two people sitting together are within the family bubble and you are asked to leave 2 seats between you and the next group to ensure 1 meter separation. Once ice time is over spectators/guardians will exit the arena and wait for their participant in the exit hallway or outside of the building. No waiting around the arena surface or dressing rooms to allow less restrictive flow for the next user group.
15. Spectators/guardians are not allowed to stand by the rink glass for viewing.
16. Parents who need to assist their kids with skates can do so from front row of bleachers.
17. Entry and exit of the lower arena will be done only by the lower parking lot doors. Entry and exit of the upper arena will be done only by the upper doors on Biggs Drive.
18. Both upper and lower Mezzanines are closed to viewing for the season and Canteen is closed.
19. No individual who is not accompanying a participant or who is not a coach or referee or volunteer will not be allowed to enter the arena.
20. **Any User group, spectators/guardians not following the rules will result in their user groups next ice time being suspended or forfeited for the season.**